

# VPAT™

## Voluntary Product Accessibility Template®

### Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

**Date: July 2018**

**Name of Product: Blindside Networks’ BigBlueButton 2.0 release**

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## Summary Table

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 <a href="#">Software Applications and Operating Systems</a>	Not Applicable	
Section 1194.22 <a href="#">Web-based Internet Information and Applications</a>	Completed	
Section 1194.23 <a href="#">Telecommunications Products</a>	Not Applicable	
Section 1194.24 <a href="#">Video and Multi-media Products</a>	Not Applicable	
Section 1194.25 <a href="#">Self-Contained, Closed Products</a>	Not Applicable	
Section 1194.26 <a href="#">Desktop and Portable Computers</a>	Not Applicable	
Section 1194.31 <a href="#">Functional Performance Criteria</a>	Not Applicable	
Section 1194.41 <a href="#">Information, Documentation and Support</a>	Completed	

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**Section 1194.22 Web-based Internet information  
and applications – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
<p>(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).</p>	<p>Supports with Exceptions</p>	<p>The product interface itself (with the exception of the Shared Notes view) does not have deficiencies requiring this treatment, and content authors using the product are urged to do so should their content require it.</p> <p>Regarding the Shared Notes pane (which only appears if the Shared Notes view is enabled by the administrator of the “room”), this entire pane/feature has very limited accessibility, failing to provide all necessary text equivalents that would be required for a functional experience by screen reader users.</p>

<p>(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.</p>	<p>Supports</p>	<p>Third-party hosted content presented in the presenter frame is very possibly inaccessible, depending upon what the presenter has chosen to share. While we encourage our community to comply with industry-wide accessibility standards, we cannot enforce such standards alone.</p>
<p>(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.</p>	<p>Supports</p>	<p>All color contrasts comply with industry standard minimums.</p>
<p>(d) Documents shall be organized so they are readable without requiring an associated style sheet.</p>	<p>Supports</p>	<p>All interface content is readable without requiring an associated style sheet.</p>
<p>(e) Redundant text links shall be provided for each active region of a server-side image map.</p>	<p>Not Applicable</p>	<p>The product does not contain any server-side image maps.</p>
<p>(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</p>	<p>Not Applicable</p>	<p>The product does not contain any server-side image maps.</p>
<p>(g) Row and column headers shall be identified for data tables.</p>	<p>Not Applicable</p>	<p>The product does not contain any data tables</p>
<p>(h) Markup shall be used to associate data cells and header cells for data tables that have two</p>	<p>Not Applicable</p>	<p>The product does not contain any data tables.</p>

or more logical levels of row or column headers.		
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Supports	All frames are titled with text that facilitates identification and navigation.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	The product does not contain any flickering content.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports	The product interface itself does not have any deficiencies requiring this, and authors are urged to do so should the need arise.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	<p>All scripts are identified with functional text that can be read by Assistive Technology, with the following exceptions:</p> <ol style="list-style-type: none"> <li>1. those relying on a screen reader can only use BigBlueButton on a Windows device and with either JAWS or Window-Eyes as their screen reader.</li> <li>2. For presenters, whether the site is WCAG 2.0 Level A compliant or not</li> </ol>

		<p>depends upon the type of presentation they are making (as well as inaccessible content they may choose to present in the presentation pane).</p> <p>3. The tutorial material is not accessible.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Supports</p>	<p>Product's User Guide provides a text explanation of the requirement for Flash and a link to get the most appropriate version.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports with Exceptions</p>	<p>All electronic forms fully accommodate people using Assistive Technology.</p> <p>Regarding submissions within the Shared Notes pane (which only appears if the Shared Notes view is enabled by the administrator of the "room"), this feature fails to provide the elements required for a functional experience by users of assistive technology such as screen readers.</p>

(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	Appropriate skips are provided for screen reader users.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	The user has chat access to the presenter should they wish to request an extension of time.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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**Section 1194.41 Information, Documentation  
and Support – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports with Exceptions	The documentation consists mostly of videos, which all have closed captioning but lack audio description.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Such documentation is available upon request at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Not Applicable	There are no support services for any end users.

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